



CLIENT FEEDBACK FORM

Name/Pangalan: (optional) _____

Phone No. or e-Mail address _____

Date of Transaction/Petsa ng Transaksyon _____

Time/Oras _____

Name of Employee/Pangalan ng Empleyado _____

Service Availed at the Consulate:

- Passport Application NBI Fingerprinting Payment/Cashier
- Notarial/Authentication Visa Others: _____
- Dual Citizenship Civil Registry _____

QUALITY OF SERVICE/Kalidad ng Serbisyo

	Excellent	Satisfactory	Neutral	Unsatisfactory	Poor
Courtesy/ Pagiging Magalang	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promptness/ Bilis ng Serbisyo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competence/ Kaalaman at kakayanan sa pagbibigay serbisyo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

FACILITIES/Mga Kagamitan sa Tanggapan

	Excellent	Satisfactory	Neutral	Unsatisfactory	Poor
Comfort/ Kaginhawahan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness/ Kalinisan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sufficiency/ Sapat (Pasilidad, Kagamitan)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other comments/suggestions (Iba pang kuro-kuro):

Indicators:

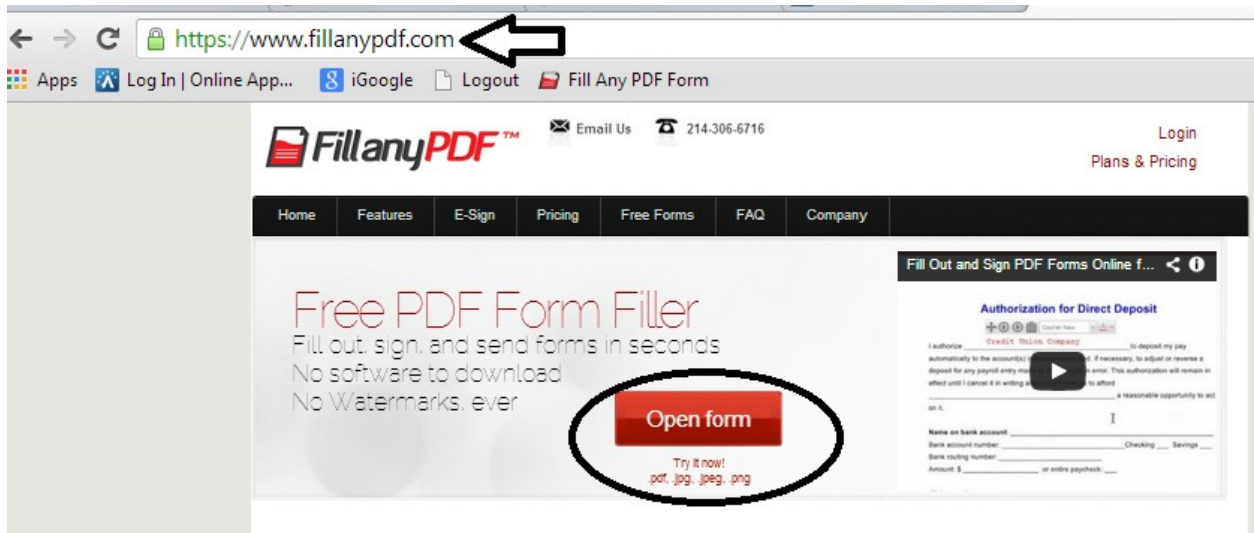
Excellent Satisfactory Neutral Unsatisfactory Poor
Magaling Nasiyahan Walang Masabi Hindi Nasiyahan Masama

Important Reminder: The contents shall be kept confidential and shall be for internal use/evaluation only..

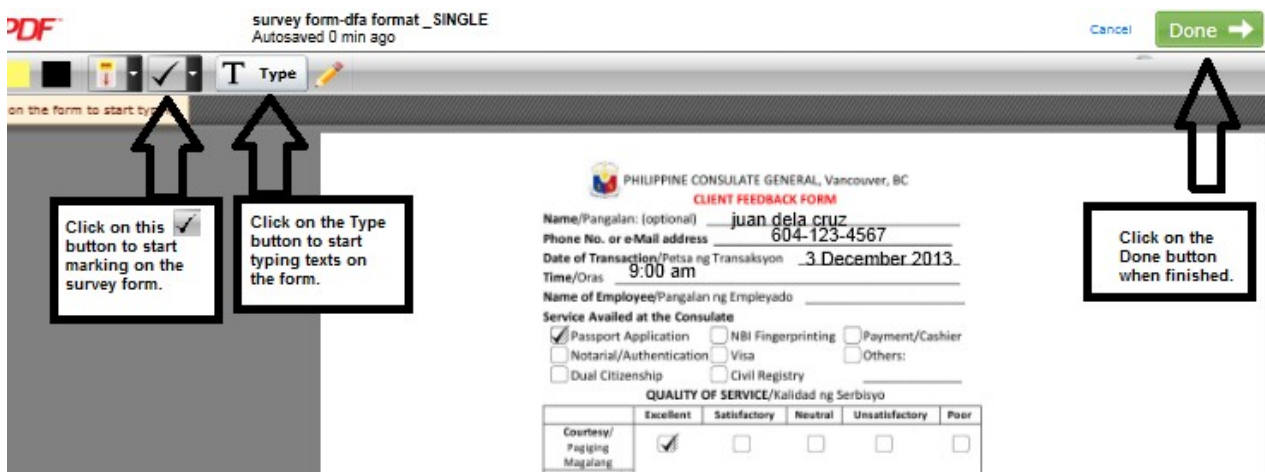
After accomplishing this survey form, please send to vancouverpcg@telus.net a PDF copy in your email.

OPTION TO FILL UP THE SURVEY FORM ONLINE:

1. Save this form (in pdf format) in your computer then go to <https://www.fillanypdf.com/>
2. Click on the Open form button at the openingscreen (as shown below).



3. Locate the PDF file you saved earlier in step 1.
4. The selected PDF file will open on screen. Start accomplishing the form.



5. Finish the process in saving the file into the system.



6. Click on Download on the next screen.
7. After loading the PDF file, choose the **Save As** option of the PDF viewer to have a final copy of the form in your computer.
8. Send the saved PDF file to vancouverpcg@telus.net